



## REFERENCES

In appreciation of the services of Zippis Licensed Catering:

25<sup>th</sup> November 2002.

To The Manager  
Zippis Catering Service  
6 Roy Street (East)  
WANGARATTA, VIC. 3677.

RE: LETTER OF RECOMMENDATION.

Dear Keith,

I would like to formally extend a very sincere thank-you to you for the outstanding service you and your team provided on the 12<sup>th</sup> of October.

Providing a sit down meal for eighty guests on my verandah was made amazingly easy by the proficiency of your team. The presentation of the food was wonderful, tasted delicious and was served at the correct temperature.

The professional mannerism and appearance of the staff was appreciated. Everyone was extremely polite and helpful.

We enjoyed a beautifully relaxed atmosphere at the party, created by the food and drink service you supplied, and a service I believe which was delivered at a very economical price.

After the party I received a number of phone calls from guests commenting on the terrific catering they had enjoyed. Some stated it was the best private catering service they had experienced. These people are great entertainers and their opinions have been formed from lots of experience.

I have no hesitation in recommending Zippis, as I hope anyone organizing a private function will enjoy the same success as we did.

Once again, thank-you for a great effort and keep up the terrific service. I'm sure we will be needing you again.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Glenda Janas".

Glenda Janas  
RMB 1825, Buffalo River Road,  
MYRTLEFORD, VIC, 3737.